



Ministry of cooperatives
Labour and Social Welfare



Iran Technical and Vocational
Training Organization

Deputy of training
Plan and curriculums office

Competency Training standard

Title

IC3

Occupational group

Information Technology(IT)

*Iran Technical and Vocational
Training Organization*

International code

2513-53-101-1

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Cooperator Specialized organizations for compiling the training standard:

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Revision Process:

- Scientific content
- According to market
- Equipment
- Tools

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Definitions:

Job standard:

The characteristics ' required competencies and abilities for Efficient Performance in work environment is called "the Job standard", and sometimes "The Occupational standard"

Training standard:

The Training Map for achieving the Job's subset Competencies.

Job title:

Is a set of Tasks and Abilities which is expected from an employed person in the defined level

Job description:

A statement covering the most important elements of a job, namely the position or title of the job, the duties, job's relation with other jobs in a occupational field, the responsibilities, workplace conditions and required performance standards.

Course duration:

The minimum of time which is required to achieve the training objects.

Admission requirements:

The minimum of competencies and abilities which are obligatory for a potential admission.

Evaluation:

The process of collecting evidence and judgment about whether a competency is achieved or not.

Include: written examination, practical examination

Required Qualifications for Trainers:

The minimum of Trainer's technical and vocational abilities which the trainer is required to have.

Competency:

The ability of efficient performing a duty in a variety of workplaces conditions

Knowledge:

The minimum set of facts and mental capacities which is necessary for achieving a competency. This can include science, (Mathematics, physics, chemistry or biology), technology or technical.

Skill:

The minimum coordination between mind and body for achieving an ability or competency. It normally applied to practical skills.

Attitude:

A set of emotional behaviors required for achieving a competency and can have non-technical skills and occupational ethics.

Safety:

The cases which doing or not doing something can cause harm or accident

Environmental Consideration:

A set of consideration about the act which should be done to minimize the environmental damage or pollution.

job/competency title:
IC3
Job/competency description:
<p>In today's high-tech world, digital literacy is a requirement. The best way to stand out in the crowd is to have the IC3 Digital Literacy Certification credential on your resume.</p> <p>Every job and career, every field of study, and even our social and personal lives are increasingly impacted by technology. The IC3 Digital Literacy Certification certification helps teachers prepare students to enter the next phase of life, whether it is in the workforce or in high-education. For both the student and the job-seeker IC3 provides the foundation of knowledge needed for success, and it is a well-respected and internationally-recognized credential that reflects the most relevant skills needed in today's academic and business environments. Regardless of your career or education goals, computers and technology will most likely play an important role. To make sure you are prepared for success, get the most up-to-date and globally recognized digital literacy certification available, IC3.</p> <p>Benefits of IC3 Certification</p> <p>Validate the digital literacy skills required in today's academic and work environments</p> <p>Recognized globally as the standard for digital literacy</p> <p>Establishes a strong foundation for additional certifications</p>
admission requirements:
<p>minimum degree of education: Post first year of high school</p> <p>minimum physical and mental ability:-</p> <p>prerequisite skills:-</p>
Course duration:
<i>Course duration : 9 hours</i>
Course Evaluation : (%)
<p>Exams Offered Through the Curriculum</p> <p>Labs: Each Lab demonstrates the procedures learned in the Training Session and allows you to perform the tasks yourself. If you make an incorrect move, the challenge banner appears, giving you the option to try again.</p> <p>Testing Session: A Pre-Test and Post-Test are available to help you determine your goals and map your progress. These Testing Sessions determine your proficiency with the software application being taught. Testing formats include Simulations, True and False, Fill-in-the-Blank, Multiple Choice, and Keyboard Shortcuts. After each Testing Session, you can generate a performance-based progress report. You'll have immediate feedback to pinpoint your specific strengths and weaknesses.</p>
IRANTVTO Evaluation : (%)
<p>Written Examination:25%</p> <p>Practical Examination:65%</p> <p>Ethics:10%</p>
IC3 degree holders with 2 years experience

competency training standard**tasks**

Row	Title
1	Computing Today
2	PC Components
3	Performance Factors
4	Computer Software
5	Basic Networking
6	Microsoft Windows
7	Work Environment
8	Working with Files and Folders
9	World Wide Web
10	Working with the Internet
11	E-mail
12	Networks and the Internet
13	Software Applications
14	Working in Word
15	Formatting Tools
16	Tables and Printing
17	Working in Excel
18	Manipulate Data
19	Charts and Printing
20	Making Presentations

Training standard
Contents analysis form

Title: Session 1 Computing Today	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill:	Determined by the instructor			From IC3
Introduction				
Types of Computers				
Macintosh vs. IBM				
Input/Processing				
Processing Cycle				
Storage/Output				
PC Components				
Computer System				
Motherboard				
Ports and I/O Devices				
Memory				
CPU				
Storage System				
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Performance Factors	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: CPU and RAM Storage and VRAM Component Problems Purchasing Decisions Software/Warranties Computer Maintenance	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Computer Software	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Software Type How Software Works Operating Systems Windows OS Application Software Graphics Programs Utility Programs Software Selection	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Basic Networking	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Fundamentals Risks Benefits Usage Network Navigation	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Microsoft Windows	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill:	Determined by the instructor			From IC3
Desktop				
Mouse				
Window Elements				
Start Button/Menus				
System Properties				
Folders/Icons				
Shortcuts				
Shutdown/Restart				
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Work Environment	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Control Panel Date/Time Display Settings Add Programs Verify Installation	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Session 2 Working with Files and Folders	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Windows Explorer Folder/File Structure View Options Manipulating Files Copy/Rename Manipulating Folders Search for File Save File/Backup	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: World Wide Web	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Access the Internet Internet Explorer Addresses Domains Favorites Home Page Links View Offline	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Working with the Internet	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill:	Determined by the instructor			From IC3
Information Services				
Consumer Services				
Search Engines				
Refine Searches				
Save Elements				
Boolean Searches				
Search Arguments Web Site Content				
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: E-mail	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Outlook Express View/Open E-mail Reply/CC Attachments Create E-mail Organize Unsolicited Mail Access Methods	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Networks and the Internet	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: How Data is Moved Network Components WANs/LANs/Firewalls Connections Transmitting Data Risks Benefits Network Access	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Session 3 Software Applications	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Overview Work Practices Launch MS Word Create Word Document Navigation/Views Insertion Copy/Paste Help	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Working in Word	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Multiple Documents Select/Copy/Paste Apply Line Spacing Apply Font Formats Apply Text Effects Bulleted List Page Breaks Page Number	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Formatting Tools	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Add Graphics Using Styles Add Borders/Shading AutoText Tab Modify Tab AutoFormat Indents	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Tables and Printing	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Create Table Add Data Modify Table Manipulate Tables Add Object Finalize Document Printing	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Working in Excel	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Excel Worksheets Create New Workbook Adjust Column/Row Fill Cells Adjust Worksheet Customize Worksheet	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Manipulate Data	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill:	Determined by the instructor			From IC3
Overview				
Enter Formulas				
Absolute vs. Relative				
AutoSum				
Sorting				
Insert Worksheet				
Formatting				
Create Styles				
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard
Contents analysis form

Title: Charts and Printing	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill: Using Data Create a Chart Modifying Charts Saving Print Setup Page Breaks Print Area	Determined by the instructor			From IC3
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Training standard

Contents analysis form

Title: Making Presentations	time			
	theoretical	practical	total	
	Determined by the instructor			
Knowledge ,skill ,attitude ,safety, Environmental Consideration				Equipments ,tools, materials ,books
Knowledge and Skill:	Determined by the instructor			From IC3
Design Principles				
Add Slides				
Add Pictures				
Add Tables				
Apply Design Elements				
Finalize Presentation				
Attitude: Speed and accuracy in doing the right thing				
Health & Safety: Compliance with safety protection in the workplace				
Environmental Consideration: Compliance with environmental protection				

Equipment & Tools & Materials & Resources (books, site, software...)form

*Required quantity for each 15 Trainees

From IC3